

**Stephanie M. Fleckenstein**  
**Communication Sciences and Disorders**  
**University of Iowa**

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## EDUCATION AND PROFESSIONAL HISTORY

### Higher Education

2009            **AuD**, A.T. Still University  
 1996            **MA**, Audiology, University of Iowa  
 1994            **BS**, Speech and Hearing Science, University of Iowa

### Professional and Academic Positions

2021 – Present    **Clinical Associate Professor**, Department of Communication Sciences and Disorders,  
 University of Iowa  
 2003 - 2021      **Clinical Assistant Professor**, Department of Communication Sciences and Disorders,  
 University of Iowa  
 2002 - 2003      **Senior Audiologist**, Department of Otolaryngology, University of Iowa Hospitals and  
 Clinics  
 1999 - 2002      **Audiologist I**, Department of Otolaryngology, University of Iowa Hospitals and Clinics  
 1997 - 1999      **Clinical Audiologist**, Town Square ENT and Hearing Aid Services

### Licensures and Certifications

1998            **State of Iowa Audiology License**, Iowa Board of Examiners in Speech Pathology and  
 Audiology  
 1998            **State of Iowa Hearing Aid Dealers License**, Iowa Board of Examiners in Speech Pathology  
 and Audiology  
 1997            **Certificate of Clinical Competence in Audiology**, American Speech-Language-Hearing  
 Association

### Honors and Awards

2023            **Honors of National Chapter of National Student Speech Language Hearing**  
 Association  
 2022            **First Year Champion**, University of Iowa  
 2019            **First Year Champion**, University of Iowa  
 2015 - Present   **Fellow**, American Academy of Audiology  
 2013            **Excellence and Innovation Award**, University of Iowa, College of Liberal Arts and  
 Sciences

### Monetary Awards

2022            **Instructional Equipment Grant** – *GSI Audiometer and Shoebox Audiometer*  
 2021            **Instructional Equipment Grant** – *Verifit 2 Hearing Aid Analyzer*  
 2020            **Instructional Equipment Grant** – *Interacoustics Titan Impedance Bridge*  
 2019            **Instructional Equipment Grant** – *Flex Visual Reinforcement Audiometry*

### Memberships

2022 – Present    Council of Academic Programs in Communication Sciences and Disorders  
 2014 - 2019      National Hearing Conservation Association  
 1997 - Present    American Academy of Audiology - Fellow  
 1997 - Present    American Speech-Language Hearing Association  
 1997 - Present    Iowa Speech-Language Hearing Association

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## Courses Taught at the University of Iowa

CSD:5315 Clinical Rotations in Audiology  
 CSD:6316 Advanced Externship in Audiology  
 CSD:6311 Professional Issues in Audiology  
 CSD:5314 Audiology Student Teaching  
 CSD:6317 Audiology Practice: Business Start-Up

## Innovations in Teaching

### *Coordinate equipment training sessions for audiology students and faculty*

2009 - Present

### *Create audiology guide for electronic medical records system (EPIC)*

2016

### *Design & Implementation of New Courses*

- 2021 **CSD:5316 Compliance Billing, Coding, and Reimbursement in Audiology Business Practice**, This course is one of three rotating courses taught in the spring semester to the first through third year AuD students. This course is an introduction to business aspects of developing and managing an audiology practice related to compliance, billing, coding and reimbursement as well as a variety of professional issues important to clinical practice.
- 2020 **CSD:5315 Accounting and Marketing in Audiology Business Practice**, This course is one of three rotating courses taught in the spring semester to the first through third year AuD students. This course is an introduction to business aspects of developing and managing an audiology practice related to accounting and marketing as well as a variety of professional issues important to clinical practice.
- 2019 **CSD:6317 Audiology Practice: Business Start-up and Interprofessional Practice**, This course is one of three rotating courses taught in the spring semester to the first through third year AuD students. This course is an introduction to business aspects of developing and managing an audiology practice related to business start-up as well as a variety of professional issues important to clinical practice, including interprofessional practice.
- 2019 **CSD:5316 Professional, Ethical and Legal Issues in Audiology Business Practice**, This course is one of three rotating courses taught in the spring semester to the first through third year AuD students. This course is an introduction to business aspects of developing and managing an audiology practice related to ethical and legal issues as well as a variety of professional issues important to clinical practice.
- 2018 **CSD:6311 Professional Issues in Audiology**, Development of new course for 4th year AuD students consisting of at least three points of contact during each of fall and spring semesters. Assignments are related to clinical and/or professional issues in audiology practice.

### *Design and Implement New Clinical Placement*

- 2016 – 2023 **Audiology Clinical Management**, This clinical placement provides students with opportunities for management and organization of the Wendell Johnson Speech and Hearing Clinic as well as outreach clinical events and activities.

### *Guest Lecture*

- 2023 **CSD:1015:0001 Intro to Speech and Hearing Processes and Disorders – Audiology as a Career**
- 2022 **CSD:1015:0001 Intro to Speech and Hearing Processes and Disorders - Audiology as a Career**
- 2021 **CSD:1015:0001 Intro to Speech and Hearing Processes and Disorders – Introduction to Hearing Aids**
- 2020 **The Audiologist's Role in Working With Patients With Developmental Disabilities**, Therapeutic Recreation Clientele Class - question/answer and discussions related to care of patients who have developmental disabilities.

- 2019 **Quality Assurance in Dentistry - and the Patient with Hearing Loss**, Guest Lecture for College of Dentistry
- 2014 **Managing Patients With Hearing Loss**, Guest lecture for the College of Dentistry
- 2014 **Managing Patients with Hearing Loss**, Guest Lecture for the College of Dentistry
- 2013 **Communicating with Hearing Impaired Patients**, Guest Lecture for College of Dentistry
- 2012 **Communicating with Hearing Impaired Patients**, Guest Lecture for College of Dentistry

### Student Mentoring

AuD - Capstone Project Committee Member and Chair 2016 - 2020

PhD - Dissertation Committee Member 2017 - 2020

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## SCHOLARSHIP

### *National*

Kingsbury, S., Khvalabov, N., Stirn, J., Held, C., Fleckenstein, S., Hendrickson, K., Walker, E. (2022). Barriers to Equity in Pediatric Hearing Health Care: A Review of the Evidence. *ASHA Sig 9 Perspectives on Pediatric Hearing and Hearing Disorders*.  
[https://pubs.asha.org/doi/10.1044/2021\\_PERSP-21-00188](https://pubs.asha.org/doi/10.1044/2021_PERSP-21-00188)

### *Newsletter*

Fleckenstein, S.M., (November 2022) *University of Iowa - Outreach News*. Campus Corner ISHA Connection

Fleckenstein, S.M., (August 2022) *University of Iowa – Fall Semester Update*,. Campus Corner ISHA Connection

Fleckenstein, S.M., (2021) *Anti-Racism Discussions at the University of Iowa*. ISHA Connection

Fleckenstein, S.M. (2021) *Spotlight Article*, Student Academy of Audiology Newsletter

Fleckenstein, S. M. (2020). *Finding Character and Calm in the Midst of Chaos*. ISHA Connection.

### Invited Lectures and Conference Presentations

#### *International - Oral*

- 2012 Presentation at the International Conference on BAHA, Cochlear Implants and Vestibular Assessment and Rehabilitation First Central Hospital, *Implantable Devices*, Tianjin, China Presenters/Authors: Fleckenstein, Stephanie

#### *National - Oral*

- 2015 National Hearing Conservation Association Conference, *Can You Hear Me Now? A First Year Seminar Offered at The University of Iowa*, New Orleans, Louisiana, United States Presenters/Authors: Fleckenstein, Stephanie M, Kelsay, Danielle MR
- 2014 Presentation at National Hearing Conservation Association Conference, *Teaching Hearing Loss Prevention to Students and the Community: The University of Iowa's Innovative Approach*, Las Vegas, Nevada, United States Presenters/Authors: Kelsay, Danielle, Fleckenstein, Stephanie
- 2013 Presentation at the American Speech-Language-Hearing Association National Convention, *Teaching Hearing Loss Prevention to Students and the Community: The University of Iowa's Innovative Approach*, Chicago, Illinois, United States Presenters/Authors: Kelsay, Danielle, Fleckenstein, Stephanie
- 2012 National Early Hearing Detection and Intervention Conference, *Listen And Speak Up! Preschool, connecting early identified hearing impaired children with a cooperative therapy environment and assistive listening devices*, St. Louis, Missouri, United States Presenters/Authors: Fleckenstein, Stephanie Student Presenters/Authors: Sapp, Caitlin, Carlson, Amy

**National –  
Webinar**

- 2020 The University of Iowa Clinical Instruction in Speech-Language Pathology and Audiology Webinar Series: *Facilitating Critical Thinking*. Fleckenstein, Stephanie

**National - Poster**

- 2020 American Speech Language Hearing Association, *Audiology Clinic Management: Fostering Development of Professional and Soft Skills in Audiology Graduate Students* My presentation submission was accepted, however the convention was cancelled due to COVID-19.
- 2019 American Speech-Language-Hearing Association Conference, *A Team Approach to Meeting Aural Habilitation Competencies for Graduate Students in Speech-Language Pathology and Audiology* Presenters/Authors: Wallace, Anne, Fleckenstein, Stephanie, Kelsay, Danielle
- 2019 American Industrial Hygiene Conference, *Evaluation of Hearing Protection Device Effectiveness for Musicians* Presenters/Authors: Fleckenstein, Stephanie, Anthony, Renee Student Presenters/Authors: Crawford, Kathryn, Willenbring, Krista
- 2018 National Hearing Conservation Association, *Hawkeyes Wear Their HawkEars - A Healthy Hearing Initiative at The University of Iowa*, Orlando, Florida Presenters/Authors: Fleckenstein, Stephanie, Walker, Elizabeth, Kelsay, Danielle Student Presenters/Authors: Kock, Kevin

**State Webinar**

- 2023 Iowa Speech Language Hearing Association Continuing the Convention, *Culturally Responsive Practice in Audiology and Speech Language Pathology*. Fleckenstein Stephanie, Kingsbury Hailey, Hilker Charlotte, Upadhyay Saloni
- 2022 Iowa Speech Language Hearing Association Town Hall, *Setting Students up for Success*
- 2021 Iowa Speech Language Hearing Association Town Hall, *What Does ISHA Do For You?*
- 2020 Iowa Speech Language Hearing Association Town Hall, *Managing Audiology Clinical Services During COVID-19*

**State – Oral In-Person**

- 2018 State of Iowa Safety Officers Conference, *Healthy Hearing for You and Your Employees* Presenters/Authors: Fleckenstein, Stephanie Student Presenters/Authors: Kock, Kevin
- 2018 Annual School Nurse Conference, *Hearing Health Care for Children: Intervening Early to Prevent Excessive Sound-Induced Hearing Loss* Presenters/Authors: Fleckenstein, Stephanie

**State - Poster**

- 2019 Iowa Speech Language Hearing Association Conference, *A Picture is Worth A Thousand Words: Using cell phones to enhance hearing aid care* Presenters/Authors: Jeon, Julie Eun Kyeong, Fleckenstein, Stephanie, Busho, Kelsie, Kelsay, Danielle

**University - Oral**

- 2019 University of Iowa Police Department MATS Training, *Protect Your Ears Like You Protect Us* Presenters/Authors: Fleckenstein, Stephanie Student Presenters/Authors: Kock, Kevin

**Guest Speaker**

2022	Student Academy of Audiology Virtual Presentation – <i>Advocacy in Audiology</i>
2022	West High School Virtual Presentation – <i>Better Hearing and Speech Month – Is Audiology or Speech Language Pathology for You?</i>
2014	Iowa City Sertoma Club Luncheon, <i>Hearing Loss Prevention in the Community</i>

**SERVICE****Profession**

2021- Present	Student Academy of Audiology State Ambassador Mentor
2022- Present	American Speech-Language Hearing Association, Audiology Committee of Ambassadors Ambassadors
2019 - Present	Iowa Speech-Language Hearing Association, Vice President of Audiology, Board of Directors
2023	Iowa Speech-Language Hearing Association, Virtual Advocacy Day
2022	External Review for Promotion, Indiana University
2022	External Review for Promotion, University of Arizona
2022	External Review for Promotion, University of Connecticut
2022	External reviewer for promotion and tenure of faculty from other universities
2022	American Speech-Language Hearing Association, Virtual Capitol Hill Day
2022	Iowa Speech-Language Hearing Association, Virtual Advocacy Day
2021	American Speech-Language Hearing Association, Virtual Capitol Hill Day
2021	Iowa Speech-Language Hearing Association, Virtual Advocacy Day
2019-2022	American Speech-Language Hearing Association, Audiology Advisory Council

**Department**

2022 - Present	Director of Clinical Programs - Audiology
2021 - Present	West Campus Academic Building Audiology Clinic Planning Committee Chair
2021 -	Diversity, Equity, and Inclusion Committee, Member
2022	Coordinate speaker for Proseminar
2020 - Present	Wendell Johnson Speech and Hearing Center – Audiology Clinic Safety, Director, Committee organized to develop guidelines for reopening the Wendell Johnson Speech and Hearing Clinic amidst the COVID-19 pandemic. Guidelines include modifications to procedures and safety measures for students, staff, faculty, and patients.
2017 - Present	Wendell Johnson Speech and Hearing Center - Billing Coding Administration, Audiology Clinic Representative
2004-Present	AuD Admissions Committee
2020	Aural Rehabilitation Clinical Faculty Search Committee, Member
2020 - Present	Department of CSD Clinical Website Development, Steering Committee
2019	Audiology Clinical Faculty Search Committee, Member
2019	Audiology Clinical Instructor Search Committee, Chair
2019	Audiology Didactic Faculty Search Committee, Member

**University**

2022	Gear Up Iowa - Gaining Early Awareness and Readiness for Undergraduate Programs – during which information on the profession of audiology was presented to rural Iowa middle school students, Faculty Program Coordinator and Presenter
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**Community**

2022	Evidence Equity Project (EEP) as part of Equity in Health Science and Practice, Audiology Representative
2019	University Employee Health Fair - Wendell Johnson Speech and Hearing Clinic Services and Healthy Hearing Exhibit, Program Coordinator

2019	Preschool Speech, Language, Hearing Screening - Creation Kids, Program Coordinator
2019	Iowa Children's Museum - UISAFE, STEM exhibit, Program Coordinator
2019	Iowa State Fair - Healthy Hearing Exhibit, Program Coordinator
2019	Optimist Club Fly-In Pancake Breakfast - Healthy Hearing Exhibit and Hearing Screenings, Program Coordinator
2019	University of Iowa Fry Fest Healthy Hearing and HawkEars Exhibit, Program Coordinator
2019	University of Iowa Police Department - Hearing Loss Prevention Training, Program Coordinator
2018	University Employee Health Fair - Wendell Johnson Speech and Hearing Clinic Services and Healthy Hearing Exhibit, Program Coordinator
2018	Stepping Stones Preschool Hearing Screening, Program Coordinator
2018	Fry Fest - HawkEars and Healthy Hearing Exhibit, Program Coordinator
2017 - 2018	University of Iowa Center for Recreation and Wellness Sound Level Measurements, Program Coordinator
2018	Love-A-Lot Preschool speech-language, hearing screening, Program Coordinator

### **Professional Development Activities**

2022	Conference Attendance, American Speech-Language-Hearing Association, New Orleans, LA
2022	Conference Attendance Iowa Speech-Language Hearing Association – Moderator in Audiology track, West Des Moines, IA
2022	Conference Attendance Council of Academic Programs in Communication Sciences and Disorders, Portland, OR
2021	Conference Attendance Iowa Speech-Language Hearing Association – Moderator in Audiology track, Iowa City, IA
2021	Conference Attendance Virtual, Council of Academic Programs in Communication Sciences and Disorders
2020	Conference Attendance Iowa Speech-Language Hearing Association – Virtual Conference, Moderator in Audiology Track
2020	Conference Attendance Council of Academic Programs in Communication Sciences and Disorders
2019	Conference Attendance, Iowa Speech-Language Hearing Association
2019	Training/Development Program, Resound Hearing Aids: Product and Software Training, Resound
2019	Training/Development Program, Foundations of Cochlear Implants, Cochlear Americas
2019	Training/Development Program, Widex Hearing Aids: Product and Software Training, Widex
2019	Training/Development Program, Diagnostic Audiology in the Digital Age, Otometrics
2019	Conference Attendance, National Hearing Conservation Association Conference
2018	Training/Development Program, Phonak Hearing Aid Company - product and software training
2018	Conference Attendance, Iowa Speech Language Hearing Association Convention
2018	Conference Attendance, National Hearing Conservation Association Annual Conference
2018	Continuing Education Program, Audiology Resources Bootcamp - Compliance, Insurance, Billing, Coding and Reimbursement